



Hosted Exchange

If you are looking for a more efficient and cost effective way to operate a business class email system, Concert Networks Hosted Exchange is the ideal solution.

Integration and scale-ability all rolled into one

With a shift towards hosted services expected, IT as we know it is about to change. Hosted Exchange is set to be at the forefront of this change.

Increasing costs and information technology complexities mean there has never been a better time for businesses to utilise a practical outsourced solution allowing them to concentrate on their own core competencies.

Hosted Exchange is scalable and operates on a subscription basis, which means you only pay for the number of users connected. You will not have to send IT staff on expensive training courses or pay for new software or hardware upgrades. A simple per user per month cost is applicable, dependent on your storage requirements.

Using Hosted Exchange to outsource your messaging requirements will significantly minimise your in-house overheads by reducing your administration, hardware and software costs immediately whilst providing you with a robust and scalable platform for expansion.

More stable, more secure, more reliable

Hosted Exchange is a stable, secure and reliable messaging service. You can be assured that your business is using the latest technology and the Exchange Service Level Agreement guarantees you 99.9% uptime and dedicated technical support. We use a clustered server farm and fully-resilient SANs (Storage Area Network) for ultimate reliability. Our state-of-the-art backup system with disaster recovery procedures leaves you confident that your business information is in safe hands, whatever happens.

Fast track

Concert Networks can have your Hosted Exchange solution up and running much faster than in-house deployment. Our state-of-the-art administration control panel allows you to manage users, storage and access with ease. We manage a resilient network infrastructure, which means you don't need to invest in your own expensive network.

Anytime, anywhere access to your information

Hosted Exchange enables your staff to work together effectively and collaborate from any location, anytime. This includes Outlook Web Access so that you can securely access your information through a web browser from anywhere in the world that has an internet connection.

BlackBerry BES Service

Concert Networks is now able to offer a full BlackBerry Enterprise Server (BES) Service. Giving you remote access in real time to important shared information such as emails, diary and contact address book.

By granting you mobility, Hosted Exchange becomes an essential communication and information management tool for you and your colleagues.

Email Archiving

Email archiving is fast becoming a must-have for businesses of all types and sizes, especially those with compliance or regulatory obligations. Concert Networks is now offering a simple to use email archiving service that fully integrates into Microsoft Outlook. This service allows virtually unlimited storage (subject to an acceptable usage policy) in each mailbox archive. Attachments and emails are easily retrieved from within the archive through powerful search software.

Minimum effort, maximum performance

- Outsource non-core IT functions allowing your business to focus on its business
- No initial outlay, lengthy contracts or support costs – a simple per user per month cost
- Easily expandable storage as your company grows
- Quickly add/delete users and modify passwords for security
- Manage contacts and increase team productivity through collaboration and document sharing
- Coordinate group calendars, public folders, and online diaries
- Access data in real time via your mobile, BlackBerry or internet-enabled device

A comprehensive service

- Dedicated support facility
- 99.9% uptime Service Level Agreement
- Backup and restore policy
- Automatically updated, virus protected and security checked
- Aggregated mailbox storage that is flexible to suit your individual needs and cost-effectively grow with your business
- Optional email archiving service available

Hosted Exchange features

- Email facility supporting full Outlook features
- Shared address books
- Public folders
- Distribution lists
- Task lists and assignment
- Shared calendar and group scheduling
- Content searching and indexing
- Access via Outlook 2007 / XP / Vista
- Outlook Web Access for access through any web browser, anywhere
- Mobile access through Windows Mobile phones, BlackBerry or PDAs
- Free copy of Outlook 2007 (with premium mailboxes)

Hosted Exchange features

We are so confident that you will get huge benefits from Concert Networks Hosted Exchange that you can take a 30-day trial, absolutely free! Visit the website www.concertnetworks.co.uk for more details.

To find out more about **Hosted Exchange** please call **0808 208 2400**, email us info@concertnetworks.co.uk or visit www.concertnetworks.co.uk

